

Roger™ Table Mic

User Guide



roger



PHONAK
life is on

Contents

1. Welcome	4
2. Getting to know your Roger Table Mic	6
2.1 In the box	6
2.2 How Roger Table Mic works	7
2.3 Device descriptions	8
2.4 Indicator lights	9
3. Getting started	10
3.1 Setting up the power supply	10
3.2 Charging Roger Table Mic	12
3.3 Setting up the remote control	14
3.4 Switching on and off	15
3.5 Using Roger receivers	16
3.6 Connecting a receiver	17
3.7 Connecting the remote control	19
4. Using Roger Table Mic	20
4.1 Connecting to multimedia devices	21
5. Adding additional microphones	22
5.1 Connect	22

5.2	Using additional microphones	25
6.	Special functions	27
6.1	Muting	27
6.2	Disconnecting Roger devices (NewNet)	28
7.	Troubleshooting	29
8.	Important information	32
8.1	Important safety information	32
8.2	Hazard warnings	33
8.3	Product safety information	35
8.4	Other important information	37
9.	Service and warranty	38
9.1	Local warranty	38
9.2	International warranty	38
9.3	Warranty limitation	39
10.	Information and explanation of symbols	40

1. Welcome

Congratulations on choosing the Roger Table Mic from Phonak. Roger Table Mic is a wireless microphone for full participation in small and big meetings. You simply place it on the table. The spoken words of the meeting participants are distinguished and the background noise is reduced. With its discreet design it blends in perfectly well with the rest of your meeting equipment.

Roger Table Mic is a Swiss premium-quality product developed by Phonak, the world's leading hearing healthcare company.

Please read this User Guide thoroughly to benefit from all the possibilities Roger Table Mic offers.

If you have any questions, please consult your hearing care professional or local Phonak support center.

Phonak – life is on

www.phonak.com



2. Getting to know your Roger Table Mic

2.1 In the box



1 or 2 Roger Table Mic



Remote control



Power supply with
country adapter and
charging cable



Soft case



Audio cable



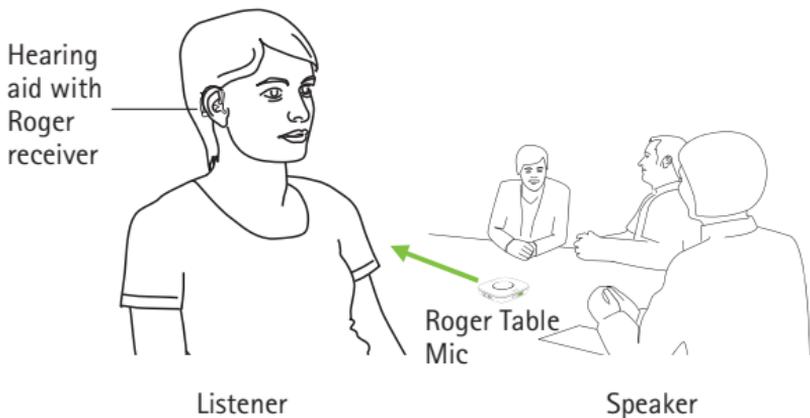
RCA/Cinch adapter



Quick Setup Guide

2.2 How Roger Table Mic works

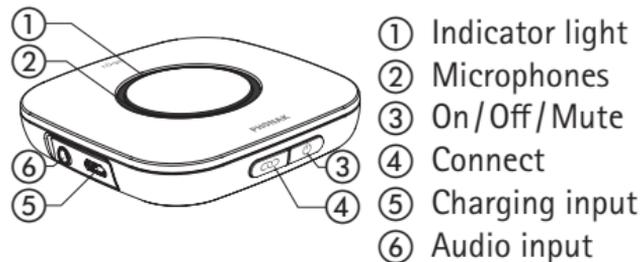
Roger Table Mic transmits the meeting participants' voices directly into your ears. The system consists of three main elements: the hearing aids, Roger receivers and one or more Roger Table Mic(s).



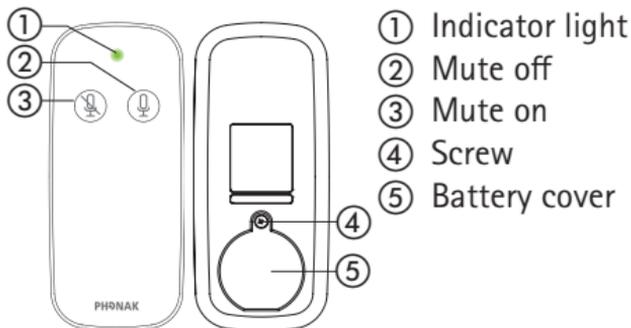
Roger Table Mic and the hearing aids typically work within a range of up to 20 meters / 66 feet. Note that human bodies and walls may reduce this distance. The furthest range is possible when you can see Roger Table Mic (i.e. line of sight).

2.3 Device descriptions

Roger Table Mic



Remote control



2.4 Indicator lights

<i>Indicator light</i>	<i>Meaning</i>
	Switched on
	Switched off
	Audio input detected
	Microphone/audio input muted
	Charging
	Fully charged
	Low battery – charge Roger Table Mic
	Roger Table Mic has lost connection to the other Roger microphone(s). Press the Connect  button to reinitialize the network.

3. Getting started

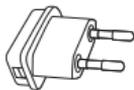
3.1 Setting up the power supply

The universal power supply comes with an adapter for your country. To charge your device you first need to attach the correct adapter to the power supply.

1. Select the power adapter that corresponds to your country.



US



EU



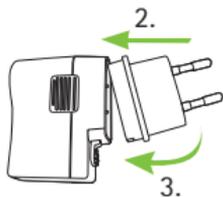
UK



AUS

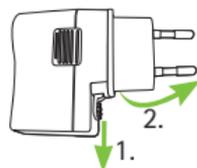
2. Insert the top (round) end of the adapter in the top end of the universal power supply.

3. Click the base of the adapter in to lock it into place.



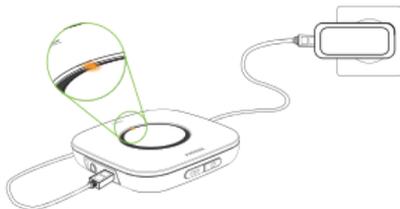
Remove/Change:

1. Pull back the tab on the universal power supply.
2. Gently pull the adapter upwards to remove it.



3.2 Charging Roger Table Mic

Roger Table Mic contains a built-in lithium polymer battery with fast-charge capability.

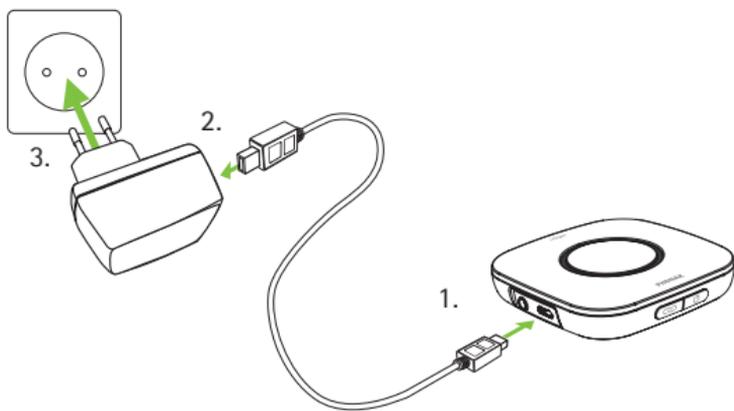


To charge Roger Table Mic, connect the supplied charger. The indicator light will turn orange to indicate it is charging.

An empty battery will reach its maximum charge in approximately 2 hours. Charging is complete when the indicator light turns solid green.

- ① When charging Roger Table Mic for the first time, let it charge for at least two hours, even if the battery indicator light is not lit or turns green earlier.

-
1. Plug the smaller end (micro-USB) of the charging cable into Roger Table Mic.
 2. Plug the larger end (USB) of the charging cable into the power supply.
 3. Plug the power supply into an easily accessible power socket.



-
- ① You can also charge Roger Table Mic by connecting it to a computer's USB port using the supplied charging cable.

Indicator lights (battery status)

<i>Indicator light</i>	<i>Meaning</i>
	Charging
	Fully Charged
	Low battery – charge Roger Table Mic. In addition, you will hear beeps in your hearing aids.

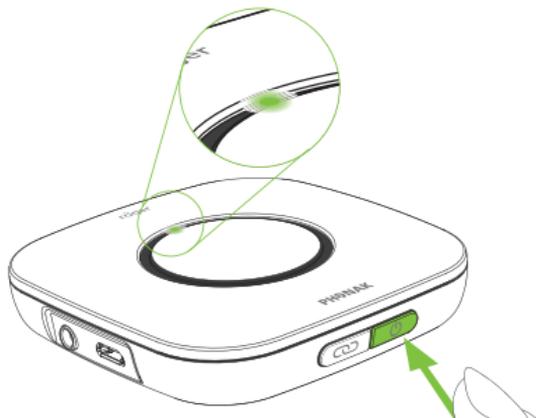
3.3 Setting up the remote control

On delivery the remote control battery is protected by a plastic tab.

Remove the plastic tab from the battery to activate the remote control

3.4 Switching on and off

To switch Roger Table Mic on, press the on/off  button for one second until the indicator light turns green.



Indicator light (Switching on)

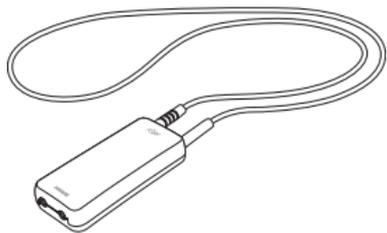
<i>Indicator light</i>	<i>Meaning</i>
	Powering on
	Switched on

3.5 Using Roger receivers

Using Roger MyLink

If your Roger receiver is a Roger MyLink, switch the Roger MyLink on and hang it around your neck.

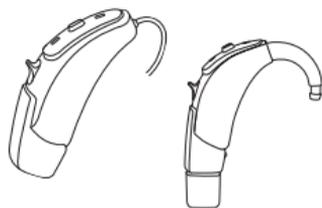
Make sure your hearing aids are set to T/MT/ T-Coil mode.



The Roger MyLink User Guide provides more detailed information on using Roger MyLink.

Using Roger receivers attached to your hearing aids

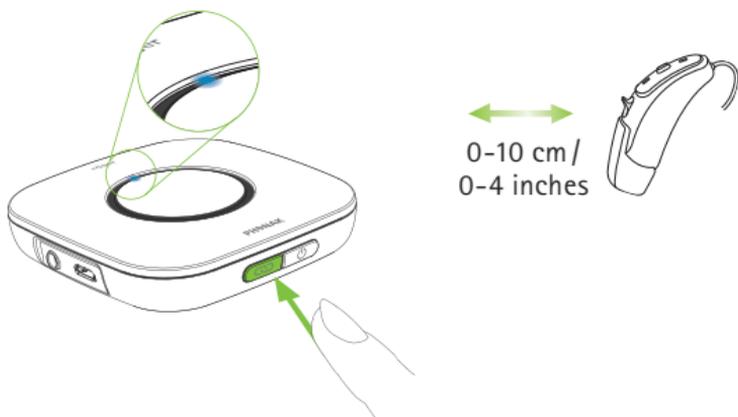
If you have Roger receivers that attach directly to your hearing aids, make sure these are properly attached and each hearing aid is set to its Roger/FM/DAI/EXT/AUX program.



3.6 Connecting a receiver

Your hearing care professional may already have connected Roger Table Mic to your hearing aids. If this is not the case, connect your receiver to Roger Table Mic as follows:

1. Make sure Roger Table Mic and the Roger receiver are both powered on.
2. Hold Roger Table Mic within 10 cm / 4 inches of the Roger receiver.
3. Press the Connect  button on Roger Table Mic.



The indicator light will turn green for two seconds to confirm a successful connection.

4. Repeat steps 2 and 3 to connect a second receiver.

i You can connect an infinite number of Roger receivers to Roger Table Mic.

Indicator light (connection status)

After pressing the Connect  button, the following feedback may be given by the indicator light:

<i>Indicator light</i>	<i>Meaning</i>
	Connecting
	Connection was successful – the Roger receiver is connected to Roger Table Mic.
	Roger Table Mic could not find a Roger receiver. Move Roger Table Mic closer to the Roger receiver and make sure the Roger receiver is powered on. Then try to connect again.
	The Roger receiver is not compatible with Roger Table Mic.

3.7 Connecting the remote control

The remote control is connected to Roger Table Mic at the factory. If needed, you can connect the remote control to any number of additional Roger Table Mics.

1. Press and hold any button on the remote control.
2. Start the Roger Table Mic by pressing the on/off  button.

The Roger Table Mic flashes purple four times to indicate a successful connection.

3. Release the remote control button.

Indicator light (connection status)

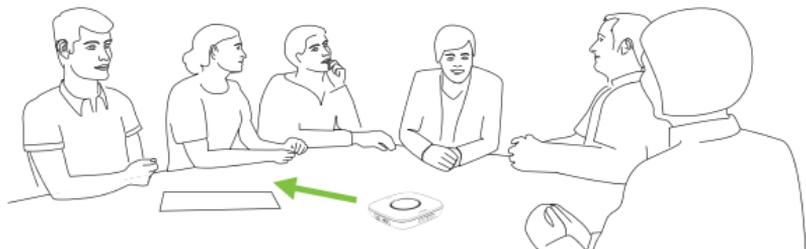
After connecting the remote control, the following feedback may be given by the indicator light:

<i>Indicator light</i>	<i>Meaning</i>
	Remote control connection was successful.

4. Using Roger Table Mic

Roger Table Mic is a flexible, intelligent product. It detects which situation you are in and adapts its sound processing settings automatically to provide you the best speech understanding possible.

Place Roger Table Mic in the middle of a table to listen to a group of people.



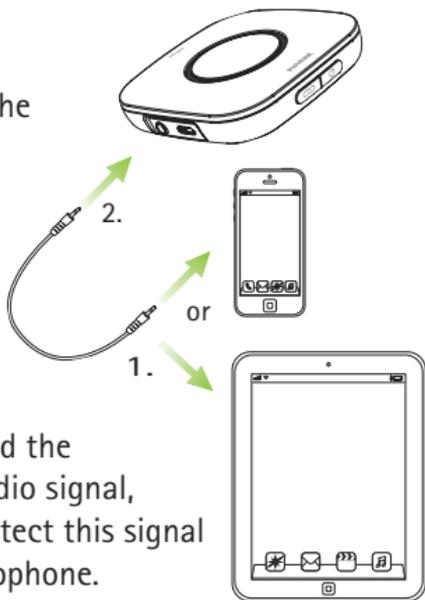
- ❶ For the best speech perception avoid placing Roger Table Mic close to noise sources such as projectors and laptops.

4.1 Connecting to multimedia devices

You can connect Roger Table Mic to an audio source – such as a conference telephone, tablet or computer – to hear its audio signal directly in your hearing aids.

1. Connect one end of the supplied audio cable to the aux-input of Roger Table Mic.

2. Connect the other end to the audio output of the audio source.



ⓘ After you have activated the multimedia device's audio signal, Roger Table Mic will detect this signal and mute its own microphone.

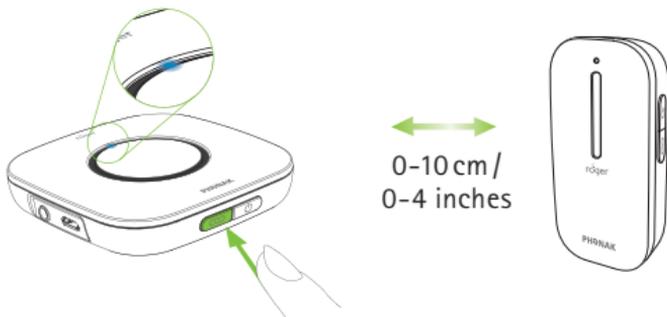
5. Adding additional microphones

Roger technology allows you to use multiple microphones in parallel by connecting additional Roger microphones.

5.1 Connect

To connect another microphone to your Roger Table Mic, follow these steps:

1. Turn on both microphones.
2. Hold the two microphones close together (within 10 cm / 4 inches).
3. Press the Roger Table Mic's Connect  button.



The indicator lights of both microphones will turn green for two seconds to indicate successful connection.

- ① It's possible to add up to 10 other Roger microphones to Roger Table Mic.
- ① If you want to connect a Roger Pen to Roger Table Mic, press Connect on the Roger Pen instead of the Roger Table Mic.

Indicator light (Connection status)

After pressing the Connect  button, the following feedback may be given by the indicator light:

Indicator light *Meaning*



Connection was successful - the other Roger microphone is now connected to Roger Table Mic.



Roger Table Mic could not find another Roger microphone. Move Roger Table Mic closer to the other Roger microphone and make sure both microphones are switched on. Then try Connect again.



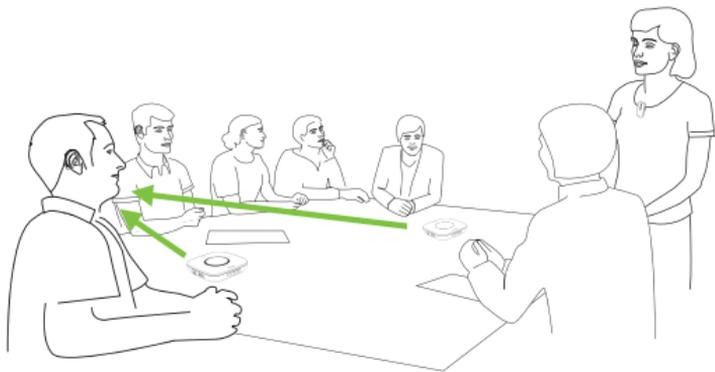
The other Roger microphone is not compatible with Roger Table Mic. Please do a software update using Roger Upgrader or contact your hearing care professional.

5.2 Using additional microphones

Additional Roger Table Mics are placed so that you can hear the people seated around the table. Hand over any wearable Roger microphones to your speakers. Make sure they are worn properly (pointing to the mouth and within 20 cm / 8 inches).

The Roger microphones automatically detect when someone talks, before instantly transmitting the voice to your hearing aids.

If a speaker wearing a microphone wants to temporarily leave the group, they should mute their microphone by firmly pressing the on/off  button.



-
- ① If there is an issue with the network, press the Connect  button on one of the microphones to reinitialize the network.

Indicator light (multiple microphone status)

When using multiple Roger microphones, the following feedback may be given by the indicator light:

Indicator light *Meaning*



The Roger microphone is muted. Unmute it by pressing the on/off  button or the mute off button on the remote control.

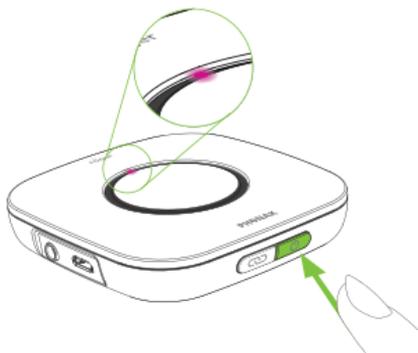


Roger Table Mic has lost connection to the other Roger microphone(s). Press the Connect  button to reinitialize the network.

6. Special functions

6.1 Muting

Muting the microphone is especially useful during meeting breaks or when you want to focus on a presenter without being disturbed by side conversations from other participants.



1. Firmly press the on/off  button or the mute on button on the remote control to mute Roger Table Mic's microphone or audio input.

When muted, the indicator light will turn solid violet.

2. Press the on/off button again or the mute off button on the remote control to re-activate Roger Table Mic's microphones or audio input.

Indicator light (Mute)

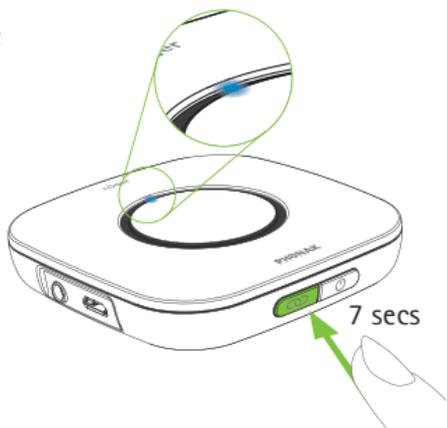
<i>Indicator light</i>	<i>Meaning</i>
------------------------	----------------

	Microphone / audio input muted
---	--------------------------------

6.2 Disconnecting Roger devices (NewNet)

To disconnect Roger Table Mic from any connected receivers or other Roger microphones, hold the Connect  button for 7 seconds.

The indicator light will turn orange when Roger Table Mic has been disconnected from all connected devices.



You can now start to re-connect Roger receivers or Roger microphones with Roger Table Mic.

Reset

If Roger Table Mic stops responding to commands, you can reset it by pressing the on/off  and Connect  buttons together for 10 seconds.

7. Troubleshooting

<i>Most probable cause(s)</i>	<i>Solution(s)</i>
I cannot switch Roger Table Mic on	
■ The battery is empty	■ Charge Roger Table Mic for at least two hours
I cannot understand the speaker	
■ The microphone is not positioned correctly	■ Move Roger Table Mic closer to the person talking
■ The microphone openings are covered by dirt or an object	■ Make sure the microphone openings are not covered by dirt or an object
I cannot hear the speaker's voice even though Roger Table Mic is switched on	
■ The microphone has been muted	■ Check the indicator light – if it is violet, briefly press the on/off button to activate the microphones
■ Your hearing aids are not set to the correct program	■ Check that your hearing aids are set to the correct program (Roger / FM / DAI / EXT / AUX)
■ Your Roger receivers are not connected to Roger Table Mic	■ Hold Roger Table Mic close to each Roger receiver in turn and press the Connect button
■ Roger Table Mic was part of a network	■ Press the Connect button on Roger Table Mic

<i>Most probable cause(s)</i>	<i>Solution(s)</i>
I keep losing the audio signal	
<ul style="list-style-type: none"> ■ Distance between Roger Table Mic and Roger receiver is too large ■ There are obstacles between you and Roger Table Mic 	<ul style="list-style-type: none"> ■ Go closer to Roger Table Mic ■ Make sure you can see the Roger Table Mic (line of sight)
The volume of my multimedia device is too low	
<ul style="list-style-type: none"> ■ Incorrect volume settings 	<ul style="list-style-type: none"> ■ Increase volume of the audio source
I cannot hear my multimedia device	
<ul style="list-style-type: none"> ■ The audio source is muted ■ Roger Table Mic is muted ■ Roger Table Mic is using the audio cable but is not switched on 	<ul style="list-style-type: none"> ■ Unmute the audio source ■ Unmute Roger Table Mic ■ Switch on Roger Table Mic to listen to the audio source via the audio cable
Roger Table Mic is switched on but it's light is blinking blue	
<ul style="list-style-type: none"> ■ Roger Table Mic was part of a network 	<ul style="list-style-type: none"> ■ Press the connect button on Table Mic
Roger Table Mic's light is blinking red (double flash)	
<ul style="list-style-type: none"> ■ Its battery charge is low 	<ul style="list-style-type: none"> ■ Charge Roger Table Mic as soon as possible

7. Troubleshooting

<i>Most probable cause(s)</i>	<i>Solution(s)</i>
Roger Table Mic has stopped working	
■ Software issue	■ Reboot Roger Table Mic by simultaneously pressing the on/off and Connect button
I am not able to connect my Roger Table Mic with another Roger microphone	
■ The microphone is not switched on	■ Make sure both devices are switched on
■ The microphone is not close enough	■ Move the microphone closer to Roger Table Mic
■ The microphone network is broken	■ Firmly press the Connect button on one microphone to reinitialize the network
■ There is a software in-compatibility	■ Upgrade all your Roger microphones using the Roger Upgrader available on the Phonak website or contact your local Phonak dealer.
The remote control is not responding	
■ The battery is empty	■ Replace the battery (type CR2032)

8. Important information

8.1 Important safety information

 Please read the information on the following pages before using your Phonak device.

 This symbol on the product or its packaging means that it should not be disposed of with your other household waste. It is your responsibility to dispose of your waste equipment separately from the municipal waste stream. The correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health.

8.2 Hazard warnings

- ⚠ Keep this device out of reach of children aged under 3 years.
- ⚠ Opening the device might damage it. If problems occur that cannot be resolved by following the guidelines in the Troubleshooting section of this User Guide, consult your hearing care professional.
- ⚠ Your device should only be repaired by an authorized service center. Changes or modifications to this device that were not explicitly approved by Phonak are not permitted.
- ⚠ Please dispose of electrical components in accordance with your local regulations.
- ⚠ Do not use your device in areas where electronic equipment is prohibited. If in doubt, please ask the person in charge.
- ⚠ Device should not be used on aircrafts unless specifically permitted by flight personnel.

-
- ⚠ External devices should only be connected if they have been tested in accordance with corresponding IECXXXXX standards.
 - ⚠ Only use accessories that are approved by Phonak AG.
 - ⚠ Using your device's cables in any way contradictory to their intended purpose (e.g., wearing the USB cable around the neck) can cause injury.
 - ⚠ When operating machinery, ensure that no parts of your device can get caught in the machine.
 - ⚠ Do not charge device while it is on your body.
 - ⚠ Caution: electric shock. Do not insert plug alone into electrical outlets.
 - ⚠ Do not use the hearing aids in explosive area (oxygen-rich environments, mines or industrial areas with danger of explosions).

8.3 Product safety information

- ① Protect the device from excessive shock and vibration.
- ① Do not expose your device to temperatures and humidity outside of the recommended conditions stated in this User Guide.
- ① Never use a microwave or other heating devices to dry the device.
- ① Clean the device using a damp cloth. Never use household cleaning products (washing powder, soap, etc.) or alcohol to clean the device.
- ① Only recharge your device using chargers supplied by Phonak or by stabilized chargers providing 5VDC and ≥ 500 mA.
- ① Do not connect an USB or audio cable to your device that exceeds 3 meters (9 ft) in length.
- ① When the device is not in use, turn it off and store it safely.

-
- ① Protect the device from excessive moisture (bathing, swimming), heat (radiator, car dashboard), and direct contact with skin when sweating (workout, fitness, sport).
 - ① X-ray radiation, CT or MRI scans may destroy or adversely affect the correct functioning of the device.
 - ① Do not use excessive force when connecting your device to its different cables.
 - ① Insert the device into the docking station as indicated. Incorrect insertion may damage the device.
 - ① Protect all openings (microphones, audio input and charger) from dirt and debris.
 - ① If the device has been dropped or damaged, if it overheats during charging, has a damaged cord or plug, or has been dropped into liquid, stop using your device and contact your hearing care professional.

-
- ① The device has a built-in rechargeable battery. This battery can be charged and discharged hundreds of times but may eventually wear out. The battery may then only be replaced by authorized personnel.

8.4 Other important information

- Persons with pacemakers or other medical devices should ALWAYS consult their physician or the manufacturer of their device BEFORE using the device. The use of the device with a pacemaker or other medical devices should ALWAYS be in accordance with the safety recommendations of the physician responsible for your pacemaker or the pacemaker manufacturer.
- Device collects and stores internal technical data. This data may be read by a hearing care professional in order to check the device, as well as to help you use your device correctly.
- The digital signal sent from the device to a connected receiver cannot be overheard by other devices which are not in the microphone's network.

9. Service and warranty

9.1 Local warranty

Please ask the hearing care professional, where you purchased your device, about the terms of the local warranty.

9.2 International warranty

Phonak offers a one year limited international warranty, valid as of the date of purchase. This limited warranty covers manufacturing and material defects. The warranty is valid only if proof of purchase is shown.

9.3 Warranty limitation

This warranty does not cover damage from improper handling or care, exposure to chemicals, immersion in water or undue stress. Damage caused by third parties or non-authorized service centers renders the warranty null and void. This warranty does not cover any services performed by a hearing care professional in his/her office.

Serial number:

Authorized hearing
care professional
(stamp/signature):

Date of purchase:

10. Information and explanation of symbols



The CE symbol is confirmation by Phonak Communications AG that this Phonak product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.



This symbol indicates that it is important for the user to read and take into account the relevant information in this user guide.



This symbol indicates that it is important for the user to pay attention to the relevant warning notices in this user guide.



Important information for handling and product safety.

Operating conditions

This device is designed such that it functions without problems or restrictions if used as intended, unless otherwise noted in these user guides.



Australian EMC and Radiocommunications compliance label.



Temperature operation: 0° to +40° Celsius (+32° to +104° Fahrenheit).
Temperature storage: -10° to +60° Celsius (+14° to +140° Fahrenheit).



Humidity transportation: Up to 90% (non condensing).
Humidity storage: 0% to 70%, if not in use.



Atmospheric pressure: 500 hPA to 1100 hPA.



The symbol with the crossed-out garbage bin is to make you aware that this device may not be thrown away as normal household waste. Please dispose of old or unused device, at waste disposal sites intended for electronic waste, or give your device to your hearing care professional for disposal. Proper disposal protects the environment and health.

This product has an embedded, non-replaceable battery. Do not attempt to open the product or remove the battery as this may cause injury and damage the product.

Please contact the local recycling facility for removal of the battery.





Phonak Communications AG
Laenggasse 17
CH-3280 Murten
Switzerland

www.phonak.com



7 613275 461518